

Date: February 1st, 2020
Subject: Discontinuation of Johnson FX10 Controller Support, **March 31st, 2021**
From: TarpLess Ripening Room Technical Support Team
To: Valued Customers using Johnson FX10 Controllers.

Item: Discontinuation of Johnson FX10 Controller Support

In January of 2011, Johnson Controls began its long-term phase out of the FX family of controllers, culminating in discontinued production of all Legacy FX field controllers and accessories in June, 2015.

Since that time, every effort has been made to continue support of the FX10 Controller. However, due to decreased availability of parts for repair, Thermal Tech will be terminating all support for the FX10 Controller and accessories on **March 31st, 2021**.

Over the next year, it is recommended that all customers using Johnson FX10 controllers retrofit to the more advanced PLC control system to ensure continued technical support as well as access to parts and service.

Every effort will be made to continue support of FX10 controllers until all retrofits to the new system are complete. Stock parts are expected to be available until this date. However, for the safety and security of your ripening operation, we recommend transition to the PLC control system as soon as possible.

For questions or to schedule a retrofit to the new PLC control system, please contact:

David Byrne , Vice President, Sales
803-461-7980
dbyrne@thermaltechnologies.com

George Thistle , Technical Service & Support
803-691-8000, ext 102
gthistle@thermaltechnologies.com

James R. Lentz, President
803-691-8000
jlentz@thermaltechnologies.com

Thank You.