



Date: February 1st, 2020

Subject: Discontinuation of BRC Controller Support on: September 30th, 2021

From: TarpLess Ripening Room Technical Support Team

To: Valued Customers using BRC Controllers.

Item: Discontinuation of BRC Controller Support

After a 25-year record of success Thermal Tech will be terminating all support for the BRC control system as of **September 30**th, **2021**.

As previously announced, the termination of the system is due to advances in control systems technology and an increasingly limited supply of used BRC components and accessories that are no longer being manufactured.

It is therefore recommended that over the next year, customers using BRC controllers retrofit to the more advanced PLC control system to ensure continued technical support as well as access to parts and service.

Every effort will be made to continue BRC controller support until all retrofits to the new system are complete. Stock parts are expected to be available until this date. However, for the safety and security of your ripening operation, we recommend transition to the PLC control system as soon as possible.

For questions or to schedule a retrofit to the PLC control system, please contact:

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Thank You.

